

# Petroleum Firm Shifts and Modernizes Its Active Directory Provisioning and Management

## Challenge

A large petroleum company needed to transition its Active Directory (AD) provisioning from a long-term team to a new provider during a short time frame. The client required a partner to seamlessly step into the role while maintaining a strong security focus and minimizing the impact on customer service.

The new partner would need to manage AD provisioning across multiple domains—including legacy and modernized. The client's existing provisioning processes also needed to be updated to adapt to new technologies and to scale easily as the client's provisioning demands changed. The client used a cost-conscious funding approach to their search to ensure maximum value and return on their investment.

## Solution

The client engaged CBI, A Converge Company to leverage our skilled AD provisioning professionals. Four analysts from the CBI Active Directory Security Provisioning team worked alongside the client during an initial 12-month engagement. The CBI team slid easily into the client's day-to-day AD provisioning role, working collaboratively with the client's in-house lead analyst.

Over the term of the engagement, CBI introduced process improvements and innovations that improved the client's management of their dynamic Active Directory provisioning environment. Along with core AD support services, the CBI team applied expertise and critical thinking skills to help the client advance special projects and fulfill urgent requirements.

## Results

The client was delighted with the value of CBI's services and appreciative of the team's high level of professionalism, expertise and collaborative approach. CBI met the client's goals of process improvement and innovation, documentation, and training, and the client now leverages these to support their identity and access management needs.

Because of the success of this engagement and the value CBI brings to their overall cybersecurity efforts, the client has extended their engagement of CBI's Active Directory Security Provisioning services.

Contact **CBI** to enhance your cybersecurity program.

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