



INCIDENT RESPONSE SERVICES

MINIMIZE INCIDENT IMPACT

Response time plays a critical role in determining the severity and repercussions of a cybersecurity incident. Unfortunately, many security teams are understaffed—making rapid and effective incident response (IR) difficult. Having a trusted partner on standby can reduce your response time, minimize the impact of a breach, and help you recover faster. CBI, A Converge Company empowers you quickly investigate incidents and remediate your environment, so you can get back to what matters most: your business.

OUR APPROACH



RETAINER

Our Incident Response Retainer is a subscription-based service that provides access to a team of trusted experts with a variety of offerings in tiered response plans. Included with a retainer is an Incident Response Readiness Assessment that enables us to develop an accurate picture of where you stand and provide actionable recommendations for improvement. Service level agreements (SLAs) include rapid response times, and unused hours can be rolled over into alternate projects or services.



RESPONSE

CBI has been on the front lines, responding to security incidents for over 15 years. We have seen what fails and what works, and we apply this knowledge along with best practices to help your organization take decisive action and minimize damage. We offer 24x7x365 support through a global emergency hotline. After an initial phone consultation, CBI experts begin working with you—on-site or remotely—within hours. As part of our efforts, we roll out key technology that promotes the effective triage, remediation, and restoration of environments.



FORENSICS

CBI supports critical digital forensic needs. We provide a physical examination of affected systems, and complete digital evidence reporting to uncover what did or did not happen. We establish a timeline of events using a combination of computer forensic expertise and traditional investigative techniques, facilitate eDiscovery collections, and help you take the necessary steps to ensure data is not destroyed.

CBI's on-demand and subscription-based IR services are designed to protect assets, mitigate risk, and facilitate compliance.

We are available when you need us, with the added assurance of enhanced service level agreements **between CBI and your organization.**

To learn more, contact us at:
800.747.8585 • help@cbisecure.com • cbisecure.com

CBI Services

Security Programs

Advanced Testing
Application
Penetration
Emerging Threat
Incident Response

Architecture & Integration

Strategic Staffing
Technology Enablement

Security Products

Cloud
Application
Data
Endpoint

Network
SIEM / UEBA
User

Managed Security

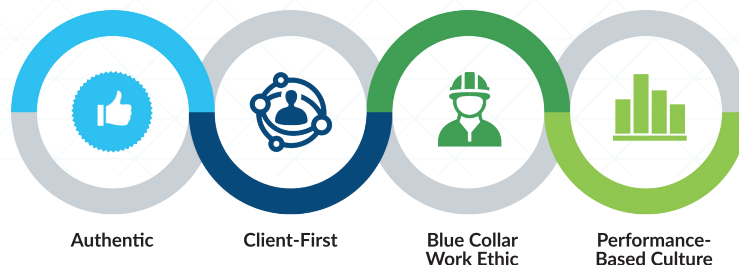
SOCaaS



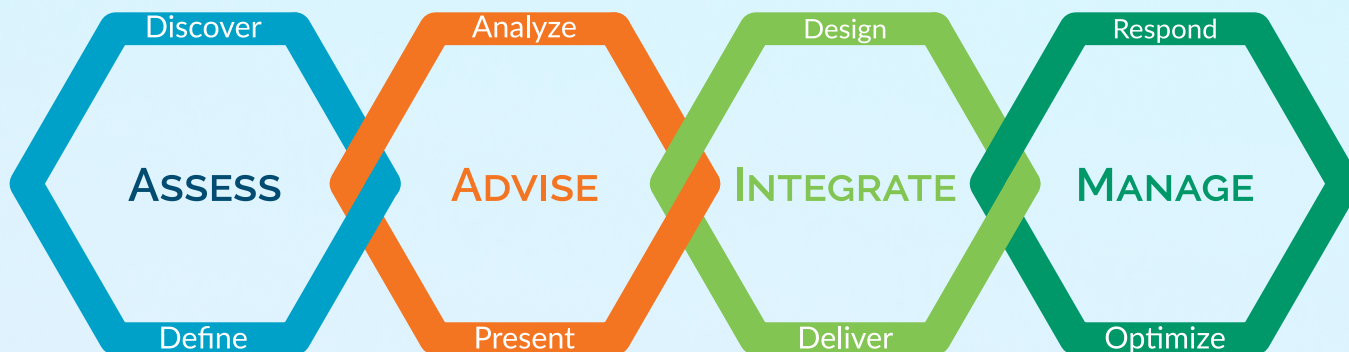
Service engagements include an assigned project manager to deliver projects on time, on budget and on target.

Core Values

Core values at many companies are written once and put in a drawer to collect dust. At CBI, we discuss and live by our core values every day.



If you suspect an incident, contact us right away • [800.747.8585](tel:800.747.8585) • help@cbisecure.com



CBI Methodology

CBI's process is based on over 30 years of proven approaches and solutions. We listen first, bring our decades of experience to your challenges, and ensure the solutions we deliver will work for your current and future needs. No matter where you are in your cybersecurity journey, you can feel confident knowing you have highly trained experts on your side to help engage with intelligence and mature your program over time.



CBI, A Converge Company is a leading cybersecurity advisor to many of the world's top-tier organizations. Founded in 1991, CBI provides innovative, flexible and customizable solutions to help ensure data is secure, compliant and available. We engage in an advisory-led approach to safeguard our clients against the ever-changing threat landscape — giving them comprehensive visibility into their entire security program and helping them avoid cyber challenges before they can impact their data, business and brand. We are dedicated to the relentless pursuit of mitigating risks and elevating corporate security for a multitude of industries and companies of all sizes.

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